

HOP INTO THE HOLIDAYS WITH ZOOTOPIA @ VELOCITY (20 NOV – 27 DEC 2026)
THIS PROMOTION IS EXCLUSIVE FOR U-POPP MEMBERS ONLY

TERMS & CONDITIONS

1) REDEEM A ZOOTOPIA PLUSHIE POUCH BLIND BOX WITH $60 SPENT & COMPLETED TRAIL GAME CARD

How to qualify:

a. Pick up your game card at the Zootopia-Themed Adventure Trail event at the L1 Wing Atrium during the following hours:
   - *Weekdays: 11am – 8pm | Weekends: 10am – 8pm*

b. Complete the game card with all 3 stamps before 8pm.
c. Spend $60 in a single same-day receipt and present it together with your completed game card at L1, Velocity Customer Service Counter on the same day of spending to redeem a Zootopia Plushie Pouch Blind Box.
d. Redeemable during Zootopia-themed Adventure Trail event at L1 Wing Atrium from 30 Nov to 6 Dec 2026 only.
e. Game cards that are not completed and presented on the same day will not be accepted.
f. Limited to ONE (1) redemption per member per day regardless of total amount spent.
g. Receipts used for this redemption tier cannot be used for redemption of other tiers. Separate receipts are required to qualify for other redemption tiers.
h. Limited to the first 400 redemptions. While stocks last.

2) REDEEM A ZOOTOPIA THERMAL FOOD JAR WITH $180 SPENT

How to qualify:

a. Maximum of THREE (3) same-day combined receipts for redemption.
b. Limited to ONE (1) redemption per member per day, regardless of total amount spent.
c. Members will need to present receipt at L1, Velocity Customer Service Counter for redemption.
d. Receipts used for this redemption tier cannot be used for redemption of other tiers. Separate receipts are required to qualify for other redemption tiers.
e. Limited to the first 1,000 redemptions. While stocks last.

3) PURCHASE A ZOOTOPIA CABIN-SIZED LUGGAGE AT $45 WITH $250 SPENT

How to qualify:

a. Maximum of three (3) same-day combined receipts for redemption.
b. Receipts used for this redemption tier cannot be used for redemption of other tiers
c. Separate receipts are required to qualify for all other redemption tiers.
d. Limited to the first 1,000 redemptions. While stocks last.

OTHER GENERAL TERMS & CONDITIONS

a. This promotion is valid from 20 November – 27 December 2026.
b. Shoppers must make qualifying purchases at participating stores in Velocity@Novena Square. Receipts from other malls will not be accepted.
c. If you are yet a U-POPP member, you can register to be a U-POPP member via the website (www.upopp.com.sg) or via the U-POPP Mobile App. Registration is free.
d. Members are required to be present and provide a valid mobile number to redeem gifts with purchase.
e. All redemption must be made in person on the same day of purchase over at Level 1 Velocity Customer Service Counter.
f. Only one enrichment centre's and one medical or dental's receipt will be accepted as a fixed amount of $50 for redemption per member per day. Receipts can only be used once for one redemption per tier, per day. Separate receipts are required to qualify for other redemption tiers. Unless otherwise stated.
g. Redemption of Gifts with Purchase / Purchase with Purchase are on a while stocks last basis. Upon redemption, there will not be any refund allowed for items redeemed. The redemption item may be replaced with one of similar value.
h. Redemptions are available at Level 1, Customer Service Counter between 10am to 9.15pm daily. Receipts obtained after 9pm & before counter's operating hours can be redeemed on the following day, subject to availability of gift with purchase while stocks last.
i. For redemption of promotional items, retail staff/ promoter working at Velocity@Novena Square would need to produce proof of purchase in person and be present with the physical item and original receipt(s).
j. Staff/ promoter working in any UOL malls are not allowed to use own store's receipt to participate in any promotions.
k. U-POPP members are to redeem POPPoints and Gifts with Purchase In person. Receipts should be issued from member's own purchases. Should any members be found using receipts other than their own purchases to accumulate POPPoints and redeem Gift with purchase, the Management reserve the right to reject redemptions.
l. If Gift with Purchase / Purchase with Purchase has been redeemed, the same receipt cannot be used to accumulate POPPoints for another account.

Receipts

Only original receipts showing the net total amount are accepted. NETS slips, credit card slips, duplicates, handwritten receipts, or receipts issued by third parties (i.e., not from Participating Merchants) will be rejected. Receipts from mobile payment platforms or apps (such as FavePay, GrabPay) are also not accepted. Receipts cannot be reused for other promotions.

Transaction receipts for purchases of UOL gift cards, store-specific shopping vouchers, tobacco products, phone bills, phone cards, parking coupons, AXS station transactions, ATM or cash card top-ups, bank transactions, and purchases from atrium or pushcart vendors are not accepted.

POPPoints & Redemption Item

POPPoints are awarded based on the TOTAL amount printed on participating merchants' receipts. POPPoints accorded cannot be transferred, exchanged for cash or kind and extended beyond its validity. Sometimes due to unforeseen circumstances, we may substitute the redemption item with others of equivalent value. Please be aware though that, despite our best efforts, we may not be able to provide notification on the substitution beforehand.

Acceptance of Promotion Rules and Regulations

When you register or submit your receipts / entries to us, you agree to the rules and regulations of our promotion. In the event that we could not come to a mutually agreeable decision, we seek your understanding that we reserve the right to make the final decision.

Use of Your Information

Your privacy is important to us and we would like to inform you that we are collecting personal identification (i.e. Mobile Number) and contact details to manage inventory control and for audit purposes (vouchers and gifts), contact winners for the collection of prizes, conduct member surveys to better understand our market and provide information on upcoming events, activities and promotions.

Accuracy of Information

All information, promotion details and mechanics are correct at the time of print, and are subject to change without prior notice.