



Terms and Conditions

1) Redeem a Workshop E-Pass with \$60 Spent

- a. Exclusive to U-POPP members only.
- b. Spend a minimum of \$60 in a maximum of three (3) same-day receipts to qualify for one (1) Workshop E-Pass.
- c. Limited to one (1) redemption per member per day, regardless of total amount spent, while stocks last.
- d. Members must present their receipt(s) at LI, Velocity@Novena Square Customer Service Counter for redemption.
- e. Receipts used for this redemption are not eligible for other redemption tiers. Separate qualifying receipts are required for each redemption tier.
- f. Workshop E-Pass will be credited to member's U-POPP account upon successful redemption.
- g. Workshop slots are on a first-come, first-served basis and is subject to availability. Members must pre-register their preferred workshop at LI, Velocity@Novena Square Customer Service Counter.
- h. Workshop E-Pass that remain unused will be forfeited and will not be extended, replaced or refunded.

2) Redeem an Electric Lunch Box with \$150 Spent

- a. Exclusive to U-POPP members only.
- b. Spend a minimum of \$150 in a maximum of three (3) same-day receipts to qualify for one (1) Electric Lunch Box.
- c. Limited to one (1) redemption per member per day, regardless of total amount spent, while stocks last.
- d. Members must present their receipt(s) at LI, Velocity@Novena Square Customer Service Counter for redemption.
- e. Receipts used for this redemption are not eligible for other redemption tiers. Separate qualifying receipts are required for each redemption tier.
- f. Limited to the first 1,000 redemptions, while stocks last.
- g. All redeemed items are non-exchangeable, non-transferable and non-refundable.

3) Receive additional 100 POPPoints with \$10 spent at participating Green Retailers

- a. Exclusive to U-POPP members only.
- b. Spend a minimum of \$10 in a single same-day receipt at any participating Green Retailer to qualify for an additional 100 POPPoints.
- c. Limited to two (2) redemptions per member per day, regardless of total amount spent, while stocks last.
- d. Members must present their receipt at LI, Velocity@Novena Square Customer Service Counter for redemption.
- e. POPPoints will be credited to the member's account upon successful redemption and are subjected to the U-POPP Membership Terms and Conditions.
- f. The list of participating Green Retailers is available on Velocity@Novena Square's website and are subject to change without prior notice.



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Workshops on 25 & 26 July, 1 & 2 August 2026

- a. Workshops will be held on 25 & 26 July, 1 & 2 August 2026 at L1, Velocity@Novena Square Atrium.
- b. One (1) session will be conducted per day for each workshop:
 - Keychain Bar – 1pm (25 participants)
 - 3D Printing Workshop – 3pm (12 participants)
- c. Workshop E-Pass does not guarantee entry or a workshop slot. Members must pre-register for their preferred workshop in person at L1, Velocity@Novena Square Customer Service Counter.
- d. Workshop registration is on a first-come, first-served basis and is subject to availability. A workshop slot is confirmed only upon receipt of a confirmation email from the Management.
- e. The 3D Printing Workshop is open only to participants aged 7 years and above.
- f. Children aged 12 years and below must be accompanied and supervised by a parent or guardian throughout the workshop.
- g. Requests to change the selected workshop or workshop session must be made in person at L1, Velocity@Novena Square Customer Service Counter at least two (2) days before the scheduled workshop and are subject to availability.
- h. Participants who arrive more than ten (10) minutes after the scheduled workshop start time will be deemed to have forfeited their workshop slot, which may be released to another participant.
- i. Participants must present their valid Workshop E-Pass and confirmation email upon entry to the workshop.
- j. By entering the premises, participants consent to the photography, audio recording and/or video recording of themselves. Such materials may be used by the Management for publicity, promotional and marketing purposes.
- k. By participating in the workshop, participants agree not to hold the Management, its appointed agencies or staff responsible for any loss, damage, injury or accident arising from or in connection with their participation in the workshop.
- l. The Management reserves the right to amend these Terms and Conditions without prior notice.

Other General Terms and Conditions

- a. This promotion is valid from 24 July to 23 August 2026.
- b. Individuals who are not yet U-POPP members may register for free via the U-POPP Mobile App or website.
- c. Members must be present in person and provide a valid mobile number to redeem gifts with purchase or rewards.
- d. Unless otherwise stated, all redemptions must be made on the same day of purchase at L1, Velocity@Novena Square Customer Service Counter during operating hours.
- e. Receipts from enrichment centres, medical clinics and dental clinics are accepted at a fixed qualifying spend of S\$50 per member per day.
- f. Redemption of gifts with purchase and rewards is subject to availability and on a first-come, first-served basis, while stocks last.



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- g. All gifts with purchase redeemed are non-exchangeable, non-transferable and non-refundable. The Management reserves the right to replace any gifts with purchase or rewards with another of similar value.
- h. The Customer Service Counter operates daily from 10am to 9.30pm. Receipts issued after 9pm or before the Customer Service Counter opens may be presented for redemption on the following day, subject to the availability of gifts with purchase or rewards. Last redemption at the Customer Service Counter is at 9.15pm.
- i. Retail staff and promoters working at Velocity@Novena Square who wish to participate in the promotion must be present in person and produce the original receipt(s) together with the purchased item(s), where applicable.
- j. Staff and promoters working at any UOL mall are not permitted to use receipts from their own store to participate in this promotion.
- k. U-POPP members must redeem gifts with purchase and POPPoints in person. Receipts submitted must be from the member's own purchases. The Management reserves the right to reject any redemption or award of POPPoints if the receipts do not belong to the member or have otherwise been obtained improperly.
- l. Receipts may only be used once for a single redemption or promotion and cannot be reused for another promotion or another U-POPP account.

Receipts

Only original receipts issued by participating stores will be accepted, based on the net purchase amount reflected on the receipt.

The following will not be accepted:

- NETS, debit card or credit card transaction slips;
- duplicate, handwritten or altered receipts;
- receipts from third parties or non-participating merchants; and
- receipts generated from mobile payment platforms (e.g. GrabPay, FavePay).

Receipts for the following transactions are not eligible:

- purchase of UOL Gift Cards;
- store-specific gift vouchers or shopping vouchers;
- tobacco products;
- telephone bills and prepaid phone cards;
- parking coupons;
- AXS transactions;
- ATM or cash card top-ups;
- banking or financial transactions; and
- purchases from atrium or pushcart vendors.



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POPPoints

POPPoints are awarded based on the total qualifying amount reflected on eligible receipts. POPPoints are non-transferable, non-exchangeable for cash and cannot be extended beyond their validity period.

Acceptance of Terms

By participating in this promotion or submitting receipts for redemption, members agree to be bound by these Terms and Conditions. The Management reserves the right to verify the validity of all receipts, reject any redemption that does not comply with these Terms and Conditions, and make the final decision in the event of any dispute.

Personal Data

By participating in this promotion, participants consent to the collection, use and disclosure of their personal data (including their mobile number and contact details) by The Management for the purposes of:

- administering the promotion;
- inventory control and audit purposes;
- contacting participants regarding their redemption or prizes;
- conducting customer surveys; and
- providing information on future events, activities and promotions.

Accuracy of Information

All promotion details, mechanics and information are correct at the time of print. The Management reserves the right to amend these Terms and Conditions without prior notice.