

## SHOPPING SPECTACULAR AFTER 6PM (9 MARCH – 31 OCTOBER 2026)

### GENERAL TERMS & CONDITIONS

#### REDEEM \$10 UOL E-VOUCHER WITH \$100 SPENT

##### How to qualify:

- a. Exclusively for U-POPP members only.
- b. Valid for receipts time stamped after 6pm only.
- c. Maximum of three (3) same-day combined receipts with a minimum spending of \$100 and time stamped after 6pm is required to qualify for redemption.
- d. Not applicable for enrichment centre, dental and medical receipts.
- e. Members will need to present receipt(s) at Level 1, Velocity@Novena Square Customer Service Counter for redemption.
- f. Limited to one (1) redemption per member per day, regardless of total amount spent.
- g. E-Voucher will be credited instantly to member's account.
- h. The UOL E-Voucher is only valid for use at participating stores in Velocity@Novena Square.
- i. E-Voucher will be forfeited if they are not used by the stated expiry date.
- j. Limited to the first 30 redemptions per day. While stocks last.
- k. Receipts submitted for this redemption cannot be applied to any other campaign redemptions. Separate receipts must be provided to qualify for different redemption tiers.

#### OTHER GENERAL TERMS & CONDITIONS

- a. If you are yet a U-POPP member, you can register to be a U-POPP member via the website ([www.upopp.com.sg](http://www.upopp.com.sg)) or via the U-POPP Mobile App. Registration is free.
- b. Members are required to be present and provide a valid mobile number to redeem gifts with purchase.
- c. All redemption has to be made in person on the same day of purchase over at Level 1 Velocity Customer Service Counter. Redemption is limited to one (1) redemption per tier, per member per day, regardless of total amount spent unless otherwise stated.
- d. Receipts can only be used once for one redemption per tier, per day. Unless otherwise stated.
- e. Redemption of gifts with purchase are on a while stocks last basis. Upon redemption, there will not be any refund allowed for items redeemed. The redemption item may be replaced with one of similar value.
- f. Redemptions are available at Level 1, Customer Service Counter between 10am to 9.30pm daily. Receipts obtained after 9pm & before counter's operating hours can be redeemed on the following day, subject to availability of gift with purchase while stocks last.
- g. For redemption of gifts with purchase, retail staff/ promoter working at Velocity would need to produce proof of purchase in person and be present with the physical item and original receipt(s).
- h. Staff/ promoter working in any UOL malls are not allowed to use own store's receipt to participate in any promotions.
- i. U-POPP members are to redeem POPPoints and Gifts with Purchase in person. Receipts should be issued from member's own purchases. Should any members be found using receipts other than their own purchases to accumulate POPPoints and/or redeem Gifts with Purchase, the Management reserve the right to reject redemptions.
- j. If gift with purchase has been redeemed, the same receipt cannot be used to accumulate POPPoints for another account.

#### Receipts

Only original receipts are accepted based on the net total amount reflected on the receipt. NETS/ credit card slips/ duplicate/ handwritten/ third party receipts (i.e. receipts that are not from any Participating Merchant) will not be accepted. Receipts from any mobile payment platforms/applications (e.g. FavePay, GrabPay) will not be accepted. Receipts cannot be reused for other promotions.

We do not accept transaction receipts for the purchase of UOL gift cards, store-specific shopping vouchers, tobacco products, phone bills, phone cards, parking coupons, AXS station transactions, ATM or cash card top-ups, bank transactions, and purchases from atrium or pushcart vendors.

#### POPPoints & Redemption Item

POPPoints are awarded based on the TOTAL amount printed on participating merchants' receipts. POPPoints accorded cannot be transferred, exchanged for cash or kind and extended beyond its validity. Sometimes due to unforeseen circumstances, we may substitute the redemption item with others of equivalent value. Please be aware though that, despite our best efforts, we may not be able to provide notification on the substitution beforehand.

#### Acceptance of Promotion Rules and Regulations

When you register or submit your receipts / entries to us, you agree to the rules and regulations of our promotion. In the event that we could not come to a mutually agreeable decision, we seek your understanding that we reserve the right to make the final decision.

#### Use of Your Information

Your privacy is important to us and we would like to inform you that we are collecting personal identification (i.e. Mobile Number) and contact details to manage inventory control and for audit purposes (vouchers and gifts), contact winners for the collection of prizes, conduct member surveys to better understand our market and provide information on upcoming events, activities and promotions.

#### Accuracy of Information

All information, promotion details and mechanics are correct at the time of print and are subject to change without prior notice.